

CONSID – Privacy Policy

Last Updated: December 28, 2025

This Privacy Policy explains how CONSID (“we”, “us”, or “our”) collects, uses, and protects information when you access or use our websites, products, software, and services (collectively, the “Services”).

By using our Services, you agree to the practices described in this policy.

1. Information We Collect

- **Device & Usage Data:** IP address, browser type, operating system, device identifiers, and interaction logs.
- **Cookies & Analytics:** We may use cookies or analytics tools (e.g., Google Analytics, Matomo) to understand and improve usage. Non-essential tracking is only done with your consent.
- **Communication:** Messages, inquiries, or support requests you submit to us.

Note: We do **not** require or store user accounts at this time.

2. How We Use Information

We may use collected information to:

- Operate, maintain, and improve the Services
- Analyze usage patterns to enhance performance and user experience
- Provide service updates, notifications, or announcements (marketing only with consent)
- Detect, prevent, or address fraud, abuse, or illegal activity

3. Data Sharing

We do **not** sell your personal data. Information may be shared only when:

- Required by law or legal process
- Necessary to process transactions with trusted service providers
- With third-party service providers acting under strict confidentiality and security agreements

4. Cookies & Tracking

- Cookies and similar technologies are used to improve functionality and analyze usage.
- Non-essential cookies are only activated with explicit consent.
- You can manage or disable cookies through your browser settings.

5. Data Retention

- We retain information only as long as necessary to fulfill the purposes described or as required by law.
- Data that is no longer required is securely deleted or anonymized.

6. Security

- We use industry-standard technical and organizational measures to protect data.
- However, no system is completely secure; we cannot guarantee absolute security.

7. Your Rights (GDPR)

If you are located in the EU, you have the right to:

- Access, correct, or delete your personal data
- Request data portability
- Restrict or object to processing
- Withdraw consent at any time
- Lodge a complaint with your local data protection authority (in Czech Republic: ÚOOÚ)

8. International Data

- Data may be stored on servers within the European Union. Currently, we use Contabo servers in Germany.
- Appropriate safeguards are in place for any cross-border transfers.

9. Children's Privacy

- CONSIS does not knowingly collect personal information from children under 13.
- Users under 16 in the EU require parental consent to use the Services.

10. Changes to This Policy

- We may update this Privacy Policy periodically.
- Material changes will be communicated through our website or via email.
- Continued use of the Services constitutes acceptance of any updates.

11. Contact

If you have questions or concerns about this Privacy Policy, contact us at:

- **Email:** support@consis.io
- **Website:** www.consis.io